

# Clearing of Cache & Cookies

## What is cache?

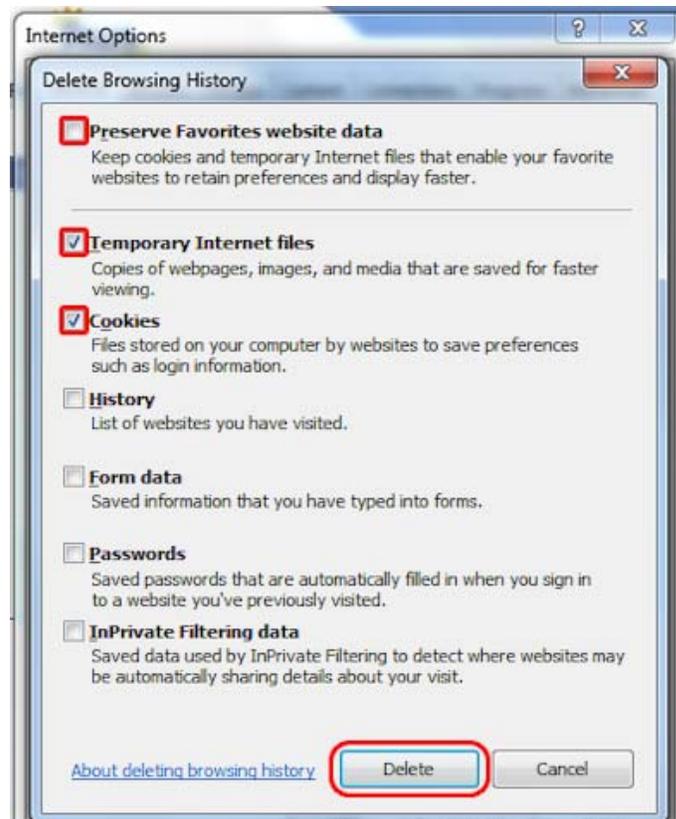
Cache memory is temporary memory used to store information that you accessed when visiting web sites. Cache speeds up a computer's connection time with web sites that have been visited previously by locally storing information about that connection on the computer so that it does not have to be downloaded each time a site is visited.

## Why should cache be cleared periodically?

Cache can become corrupt or outdated. As a result, cache can slow down or prevent a web page's output and/or connection instead of assisting it. Clearing cache deletes corrupt or outdated data. It also removes unnecessary information stored in memory from sites that were only visited one time. Clearing Cache helps all web surfing not just PAWS.

## Internet Explorer 8

1. Open the Internet Explorer web browser.
2. Click on *Tools*.
3. Select *Internet Options*.
4. From the General Tab, click on *Delete* under Browsing History.
5. Uncheck *Preserve Favorites website data* and check both *Temporary Internet Files* **and** *Cookies*.
6. Click *Delete*.



## Internet Explorer 7

1. Open the Internet Explorer web browser.
2. Click on *Tools*.
3. Click on *Internet Options*.
4. Click on *Delete* under Browsing History.
5. Click *Delete cookies*.
6. When prompted, click *Yes*.
7. Click on *Delete Internet Files*.
8. When prompted, click *Yes*.
9. Click *Close*.
10. Click *OK*.
11. Close and reopen the browser for the changes to go into effect.

### Internet Explorer 6

1. Open the Internet Explorer web browser.
2. Click on *Tools*.
3. Click on *Internet Options*.
4. Select the *General* tab.
5. Under the Temporary Internet Files section, click *Delete Cookies*.
6. In the same section, click *Delete Files*.
7. Click *Apply*.
8. Click *Ok*.
9. Close and reopen the browser for the changes to go into effect.

### Internet Explorer 5

1. Open the Internet Explorer web browser.
2. Click on *Tools*.
3. Click on *Internet Options*.
4. Select the *General* tab.
5. Under the Temporary Internet Files section, click *Delete Cookies*.
6. In the same section, click *Delete Files*.
7. Click *Apply*.
8. Click *Ok*.
9. Close and reopen the browser for the changes to go into effect.

### Firefox 3.5

1. Open the *Firefox* web browser.
2. Select *Tools*.
3. Click on *Clear Recent History*.
4. Next to "Time range to clear", select *Everything*.
5. Click on Details (below) and select *Cache and Cookies*.
6. Click *Clear Now*.
7. Close and reopen the browser for the changes to go into effect.

### Firefox 1.5 / 2.0 / 3.0

1. Open the *Firefox* web browser.
2. Select *Tools*.
3. Select *Clear Private Data*.
4. Check *Cache and Cookies*.
5. Click *Clear Private Data Now*.
6. Close and reopen the browser for the changes to go into effect.

### Firefox 1.0

1. Open the *Firefox* web browser.
2. Select *Tools*.
3. Click *Options*.
4. Click the *Privacy* button
5. Select the *Cache* tab.
6. Click the *Clear Cache Now* button.
7. Close and reopen the browser for the changes to go into effect.

### Safari

1. Open the Safari web browser.
2. Click on the *Safari menu*.
3. Click *Empty Cache*.
4. You will be asked "Are you sure you want to empty the cache?"; click *Empty*.
5. Close and reopen the browser for the changes to go into effect.

### Mozilla Firefox 2 & 3

1. Click on *Firefox menu*.
2. Click on *Tools*.
3. Select *Clear Private Data*.
4. Check Cache and Cookies.
5. Click *Clear Private Data Now*.
6. Close and reopen the browser for the changes to go into effect.